

A message for crime victims

In West Virginia, we're working to help crime victims.



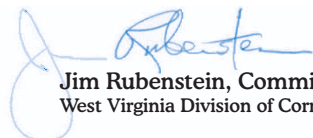
That's why we're pleased to announce VINE, Victim Information and Notification Everyday. This service is sponsored by the West Virginia Division of Corrections and will provide automatic notification to registered victims and the public, 24 hours a day, 365 days a year, over the telephone.

When VINE calls to notify you of a release from the custody of the West Virginia Division of Corrections, it will make repeated efforts to reach you, calling every half hour for 24 hours until a person or answering machine is reached. VINE will leave a message on an answering machine, but will continue to call every two hours for up to 24 hours, or until a PIN is entered to stop the notification calls. VINE will also provide other information, including the offender's custody status and facility location.

Victims and the public simply call VINE (Toll-Free) at 1-866-WV-4-VINE (1-866-984-8463) and follow the prompts given by the service. VINE provides a quick and anonymous way for you to receive critical offender information, or to register for automatic notification. To participate, call the VINE service and register for automatic notification. Once registered, you will be contacted when an offender is released or escapes from custody.

This service is offered to assist West Virginia victims of crime and is an extension of the services already offered by the West Virginia Division of Corrections – Victim Services Program.

For further information on VINE or any other services offered to victims in West Virginia, call the West Virginia Division of Corrections – Victim Services Program, Monday through Friday, 8:00 a.m. to 4:00 p.m., at 304-558-2036, ext. 29.


Jim Rubenstein, Commissioner,
West Virginia Division of Corrections

VINE Registration Information

Offender name _____

DOC number _____

Your four-digit PIN _____

Victim Assistance Services

West Virginia Division of Corrections
Victim Services Program
112 California Avenue
Bldg 4, Rm 300
Charleston, WV 25305
304-558-2036, ext. 29

West Virginia Parole Board
112 California Avenue
Bldg 4, Rm 307
Charleston, WV 25305
304-558-6366

West Virginia Crime Victims'
Compensation Fund
304-347-4850

West Virginia Coalition
Against Domestic Violence
304-965-3552

West Virginia State Police
Sex Offender Registry
304-746-2133

West Virginia Foundation for Rape
Information and Services, Inc.
304-366-9500

Rape Crisis Hotline
1-800-656-HOPE

Do not depend solely on the VINE Service for your protection. If you feel that you may be at risk, take precautions as if the offender has already been released.


Appriss

Provider of the VINE Service
VINE® Patented Technology - U.S. Patent Number 5,861,810

WEST VIRGINIA DIVISION OF CORRECTIONS

VICTIM INFORMATION &



NOTIFICATION EVERYDAY

FOR OFFENDER INFORMATION,
CALL VINE®:

1-866-WV-4-VINE

Toll-free (1-866-984-8463)

www.vineline.com

A SERVICE PROVIDED BY THE
WEST VIRGINIA DIVISION OF CORRECTIONS
IN PARTNERSHIP WITH APPRISS®

Joe Manchin III
Governor

James W. Spears
Secretary of Military Affairs
& Public Safety

Jim Rubenstein
Commissioner

What is VINE®?

Victim Information and Notification Everyday

VINE is a free, 24-hour telephone service that provides victims of crime and the public two important services: Information and Notification.

Information



For offender information, call 1-866-WV-4-VINE from a touch-tone phone and follow the directions. Victims may call VINE from any touch-tone phone, any time, to check on an offender's custody status.

Notification



Callers may also register with VINE to receive automatic notification of changes in the offender's custody status. To register, callers simply provide a telephone number where they want to be reached, and a four-digit PIN to be used during notification to confirm that the message was received. Callers may register to receive e-mail notifications by providing a valid e-mail address. You may also register at www.vinelink.com.

West Virginia Division of Corrections VINE Service Questions and Answers

Which offenders are monitored by the VINE Service?

Only offenders housed in a West Virginia Division of Corrections Facility will be included in the VINE Service.

How do I participate in the VINE Service?

To find an offender or register for notification, you must call VINE directly from any telephone. Crime victims who have been registered with the West Virginia Division of Corrections for notification will automatically be registered to participate in VINE.

What is a PIN?

The PIN (Personal Identification Number) is a four-digit number that you use to access offender information through the VINE Service.

What if I'm not at home or my telephone is busy when VINE calls?

The VINE Service will keep trying to reach you. If you are not home, VINE will leave a message on an answering machine. If there is no answer, VINE will keep calling back until you enter your PIN or until at least 24 hours have passed.

Can I register more than one telephone number with VINE?

Yes. Your family, friends, and other concerned persons may also check on offender information and register for notification. Each registration is separate and requires a PIN. However, you can use the same PIN for each telephone number you enter.

What if my phone number or address changes?

You must notify VINE, the West Virginia Division of Corrections Victim Services Program, and the West Virginia Parole Board if your phone number or address changes. Otherwise they won't be able to contact you with important information about the offender!

Does VINE guarantee my safety?

The VINE Service is designed to provide you with quick and easy access to offender information and notification, and to alert you when an offender's custody status changes. **Do not** depend solely on VINE for your safety.

How can I get written notification of a parole hearing?

Send your name, address, phone number, and offender's name to the West Virginia Division of Corrections and to the West Virginia Parole Board.

1-866-WV-4-VINE Toll-Free (1-866-984-8463)
www.vinelink.com

